



## Newsletter

“Best of Lincoln Award” 2018

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August 2022

Open 7 to 5, Mon, Tues and Wed.

New Text Number—402-858-7935

### Car Quiz

1. T or F—E-15 Unleaded can be used in any car.
2. T or F—Engine coolant (antifreeze) should be flushed and replaced every 2 years.
3. T or F—Some automatic transmission fluids may never need to be changed.
4. T or F—Getting free tire rotations is not a benefit when considering tire purchases.

### Parts Aren't Just Parts

Many years ago, we sourced parts globally to get factory quality parts from the vendors who built the parts used by Honda and Toyota. It took time to ship the parts, so we had to have a large inventory.

NAPA is the largest seller of auto parts in the country. They have done an outstanding job of finding and stocking the same parts. We get them locally and don't have to feed the UPS guy Twinkies.

We are proud to be a NAPA AutoCare Center. The NAPA franchise is the most difficult to obtain. Their requirements are by far the most stringent.

This means that we provide extremely high quality service and repairs. We do it quickly because we get the best parts sooner. Call us.

### Answers to Quiz

1. False. Most cars 2007 and newer will be fine using it. Older cars should seek to avoid it if possible. Run a few tanks of plain gas, then a few tanks of E-10 and finally a few tanks of E-15. Compare the mileage, performance and cost per mile to make your own decision.

NEVER use any ethanol fuel in lawn mowers or other small engines.

2. False. Honda and Toyota factory coolants are specially made for your car. The initial fill is good for 10 years or 100,000 miles. After that, replace coolant at 5 years, 50,000 miles. The right stuff costs far less and protects far better.
3. True. New transmission designs and new fluids have re-written the book on maintenance. Toyota's World Standard (WS) fluid NEVER needs to be changed in normal use. There are over 100 different transmission fluids and they don't interchange. We only use factory fluids and service intervals.
4. True. All our maintenance operations require taking off the tires to inspect the brakes. We put them back on, most of the time. :)

We're already giving you free tire rotations.

### The Great Resignation

People are quitting jobs in record numbers. You can't drive 100 feet in Lincoln without seeing “Help Wanted” signs.

The Auto Industry is one of the hardest hit. I looked for an expert tech for 2 years. I flew to Florida in January to take a class on “How to Hire Techs”. Shops have to feature something far different to attract talent. How about 5 days pay for 3 days work?

I listed the many things we do here to reduce wasted time. We measure processes in minutes. What I discovered was stunning and this can be applied to any business. Our time is wasted nearly half the time we are at work. Waiting, waiting, meetings.

By reducing waste, we can now produce 5 days worth of work in 3 days. I've been able to attract 2 outstanding techs who labor intently for 3 days. The work is excellent with the focus on extreme quality. Try it at your company. It works if you're serious.

### Hybrid and EV AC Repair



These vehicles use electric motors to run the AC compressor. The oil used to lubricate regular compressors conducts electricity, so special oils must be used. Special equipment is required to service them.

We have the equipment and are fortunate to have a tech who worked in Florida for 10 years. AC is all you do there. He is one of the best in the business.

We will accept AC service **on any make, any model of Hybrid or Electric Vehicle** using R134.

### We Get You In Sooner

By adding an expert Lube Tech, we have greatly increased our capacity. We can get you in the next day or even same day in some cases.

*Call us* for fast service, done right the first time.

### Loaner Cars

All our WITT cars are former customer cars. They are all old, with tons of miles. They are immaculately maintained, with premium tires and cold AC.

They are part of our shop marketing, showing how we can keep your car safe and reliable for a very long time. We provide ultimate convenience. Our maintenance can last a year. Get a WITT car to drive while we have yours. We save YOU time.